

Date: 17th March 2021  
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Customer Service Centre  
PO Box 740  
PLYMOUTH  
PL9 7YB  
Website: [www.royalmail.com](http://www.royalmail.com)  
Phone: 03457 740 740  
Textphone (for people who are deaf or  
hard of hearing): 03456 000 606

Dear

Thank you for contacting Royal Mail regarding the use of biodegradable/recyclable materials used in the packaging for our special stamp collections.

I would like to advise that the Government has announced that by 2025 all plastic products must contain at least 30% already recycled material. but Royal Mail have already met this criteria.

Royal Mail continue to evaluate and trial the various plastic alternatives available in terms of compostable and bio-degradable plastics, and, replacement of plastics altogether. This work is on going, and Royal Mail remain committed to exceeding government legislative requirements, and, continuing to find ways to minimise the environmental impact.

If you would like to contact our dedicated Stamps and Collectibles teams-on 03457 641 641 or at [www.royalmail.com/stampsenquiries](http://www.royalmail.com/stampsenquiries) to enquire further.

In the meantime, if we can be of any further help, please contact us again.

Yours sincerely

Kelly Snell  
Customer Service Advisor