



Customer Engagement Centre
Baird Avenue
Dundee
DD2 3TN

25/02/2021

Dear,

Thank you for contacting Tesco Customer Service.

At Tesco we're committed to reducing the plastic packaging we use and will only use packaging where it serves a clear purpose

As part of our Little Helps plan, we've set these targets:

- Our packaging will be fully recyclable by 2025.
- Halve packaging weight by 2025 compared to 2007 levels.
- All paper and board used will be 100% sustainable by 2025.

To help us achieve these goals, we plan to 'Remove, Reduce, Reuse and Recycle':

- Remove all non-recyclable and hard to recycle materials.
- Where we can't remove, reduce it to an absolute minimum, including excess packaging.
- Explore new opportunities to reuse it.
- If we can't reuse it, ensure it is all recycled as part of a closed loop.

We've removed 4000 tonnes of the hardest to recycle materials from Tesco brand products, and we're working with brands to do the same.

We also achieved our target of ending the use of hard to recycle materials and black plastic from our own brand packaging by the end of 2019.

Overall, over 83% of the packaging on all our own brand products is recyclable depending on if the local authority collect it.



Customer Engagement Centre
Baird Avenue
Dundee
DD2 3TN

If you wish more information on our recycling policy and plastic reduction can be found at the Tesco PLC website.

Kind regards

Iain Proudfoot

Clubcard Customer Service

Tesco Customer Engagement Centre